Incident at the Auto Shop

When you think about a (1) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ worker, you think about someone that can get the job done. John worked in an auto body mechanic shop. Some of the other employees were (2) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, standing around between oil changes. They would also (3) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ until right before lunch or the end of the day, so that John ended up with more work.

 Well, one day a customer with an attitude came in. His bike was (4) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, decked out with all the bells and whistles. He was (5) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, explaining to John how bike engines run smoothly as if he were the expert. The customer began to (6) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_about what he wanted. The prideful customer requested (7) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_services such as a metallic polish and shine. John accepted his job with (8) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ because he had 20 years of experience with all different models, so he could handle any project. The next day John went in the shop to work. He was working for about three hours when an (9) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ noise was heard from outside, followed by John’s (10) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ shouts.

John’s co-workers ran into the shop. They asked "What happened?"

 John said, "The bike fell of the lift." Luckily John was (11) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ and was safe. John then looked at the bike to check for damages, noticing that it was in (12) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ condition. It was (13) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ that a truck in the other slot had a mattress in the back. In an (14) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ turn of events, the bike was untouched by the fall.

 The day that the customer came to pick it up, he began to (15) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ the bike and saw that there was an (16) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ding on the muffler. After seeing this, the customer refused to pay for the bike. He continued to express (17) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ with bad reviews of the auto shop posted online.

dexterous

extraneous

incoherent

presumptuous

animosity

pretentious

scrutinize

inconsequential

pristine

unprecedented

certitude

digress

unscathed

procrastinate

indolent

serendipitous

uproarious